

Four simple accessibility checks for your website

Can people find the support they need and get in touch on your website? Try these four checks.

1. Can people follow your videos without sound?

If your website includes videos, turn on the captions and watch with the sound turned off.

Can you follow what is said?

Look for: Accurate captions that match the speech and describe any sounds needed to understand the video.

Check that names and service details are correct. Sometimes automatically generated captions can contain mistakes.

2. Can people make the page larger and still use it?

Use the zoom setting in your web browser's menu to enlarge the page to 200%.

Try this on your homepage, a service page, and your contact page.

Look for: Words and buttons that stay visible and usable. Nothing should overlap, disappear, or be cut off.

3. Can people move around without a mouse?

On a computer, put your mouse aside. Press Tab to move between links and buttons and Enter to use them.

Try reaching a service page and your contact page via the keyboard only.

Look for: A visible outline or highlight showing where you are.

You should be able to move between links and buttons without getting stuck.

4. Can people complete your enquiry form?

Open your enquiry form. Check that each question explains what to enter and which answers are required.

Leave a required answer blank and try to submit it.

Look for: A clear message explaining what is missing and how to fix it. A changing colour on its own is not enough.

These checks help you spot common accessibility barriers. Passing all four does not confirm that your website is fully accessible.